

To better understand our customers, we ask you to please fill out the following information. This information will be used in an internal market research capacity only and will not be sold or given to anyone else.

Number of people in household:

1  2  3-5  over 5

Age Group:

under 30  30-40  41-50  51-65  over 65

Marital Status:

Single  Married  Divorced  Widowed

Household Income (in thousands):

under \$20  \$21-40  \$41-60  \$61-80  
 \$81-90  \$91-100  \$101-140  over \$140

How would you classify your occupation:

Professional  Sales/Business  Clerical  Technical  
 Construction  Manufacturing  Self-employed  Retired  
 Other \_\_\_\_\_

Age of Home:

less than 5 years  5-10 years  11-20 years  
 21-34 years  35-50 years  over 50 years

How long have you lived in your home:

1-5 years  6-10 years  11-15 years  over 15 years

Purchase Information:

First siding purchase  First purchase from this company  
 Purchased siding before  Purchased from this company before

What was your method of payment?

Cash  Financing

What style did you purchase? \_\_\_\_\_

How did you hear about your Preservation Siding dealer?

Referral  Newspaper  Radio  TV  Yellow Pages  
 Remodeling Contractor  Trade Show  
 Other \_\_\_\_\_

Why did you decide on Preservation Siding?

Appearance  Price  Reputation  Other \_\_\_\_\_  
 Recommended by contractor

If you are replacing existing siding, why are you doing it now?

Appearance  Ease of Maintenance  
 Other \_\_\_\_\_

*Congratulations on choosing Preservation Premium Siding for your home. Today more than ever, your home is very likely to be your most important investment, and wise decisions based on quality and durability will deliver added value for years to come.*

*The Preservation Collection will deliver exactly that...quality, durability, and more.*

*In fact, we are so confident in each and every product that we are pleased to offer you this Lifetime Limited Warranty. This warranty not only protects your investment for as long as you live in your home, but it also transfers to the next property owner to help protect the resale value of your home.*

*Quality, innovation, performance, durability, energy efficiency and peace of mind. You expect the best, and with the Preservation Collection you have chosen products that have become the benchmark of the industry and have set the standard for product development into the future.*

**PRESERVATION**  
Preserving the Character of Your Home.

### Claim Handling

Any claims for defects under this Warranty must be reported to AMI, Consumer Services Group, 1-800-489-1144 within the Warranty period and promptly after discovery of the claimed defect, describing the defect claimed. Proof of product purchase and proof of property ownership is required for coverage under this Warranty. The homeowner may be asked to complete a questionnaire and submit photos and/or samples, or at AMI's option, a reasonable time shall be allowed for inspection purposes. The obligation of AMI, under this Warranty, shall be performed only by persons designated and compensated by AMI for that purpose and is subject to all other provisions of this Warranty.

The original Warranty shall not be extended by any such work performed, but the remaining Warranty time period shall continue in effect and be applicable under the terms and conditions of this Warranty to the Warranty work performed. A color variance may occur between any new replacement panel in comparison to the originally installed panels due to weathering exposure and would not be indicative of defective siding or soffit. AMI reserves the right to discontinue or change any siding or soffit as manufactured. If the siding or soffit originally installed is not available and AMI determines to replace the defective siding, AMI shall have the right to substitute siding or soffit designated by AMI to be of equal quality. AMI may elect to refund the original purchase price for only the defective materials.

The provisions of this Warranty are the full and complete Warranty policy extended by AMI.

This Warranty shall remain in effect only if normal cleaning practices are performed for maintenance of the siding or soffit. (See Care and Cleaning.) This Warranty shall be null and void if harmful cleaning compounds are used.

THE WARRANTY STATEMENTS CONTAINED IN THIS LIMITED WARRANTY SET FORTH THE EXPRESS WARRANTIES EXTENDED BY ASSOCIATED MATERIALS INCORPORATED AND ARE IN LIEU OF ALL OTHER WARRANTIES, EXPRESS OR IMPLIED, FOR THE SIDING OR SOFFIT. THE PROVISIONS OF THIS WARRANTY SHALL CONSTITUTE THE ENTIRE LIABILITY OF ASSOCIATED MATERIALS INCORPORATED AND SHALL BE THE PROPERTY OWNERS EXCLUSIVE REMEDY FOR BREACH OF THIS WARRANTY. ASSOCIATED MATERIALS INCORPORATED SHALL NOT BE LIABLE TO THE PROPERTY OWNER FOR INCIDENTAL OR CONSEQUENTIAL DAMAGES OF ANY KIND FOR BREACH OF ANY EXPRESS OR IMPLIED WARRANTY ON THE SIDING OR SOFFIT.

Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitations or exclusions may not apply to you. This Warranty gives you specific legal rights and you may also have other rights, which vary from state to state.

**PRESERVATION**

Preserving the Character of Your Home.

Premium  
Vinyl Siding

Lifetime  
Limited  
Warranty  
Transferable

ISSUED TO

ORIGINAL PURCHASER—PRESENT PROPERTY OWNER

PROPERTY ADDRESS

CITY

STATE

ZIP

PHONE

DATE OF SIDING INSTALLATION

DEALER'S NAME

**PRESERVATION**

Preserving the Character of Your Home.



Preserving the Character of Your Home.

# Premium Vinyl Siding Lifetime Limited Warranty *Transferable*

Preservation Premium Vinyl Siding and Soffit are warranted by Associated Materials Incorporated (AMI) against blistering, corroding, flaking and peeling as a direct result of defects occurring in the manufacturing process, under normal use and service, subject to the terms and conditions contained in this Warranty.

If AMI determines that a claim is valid in accordance with the terms of this Warranty, AMI agrees, at its sole option, to repair, refinish or replace only the defective siding panels and assume 100% of the cost of material and labor.

In the event that the building upon which the warranted siding and/or soffit have been installed comprises multiple residential or commercial units, including condominiums, then each individually addressed unit shall be deemed to be a separate property owner unit for all applicability purposes of this Limited Warranty. For an entity other than living persons, the Warranty period shall be for fifty (50) years from the original date of installation, under this Limited Warranty.

### Transferability Provisions

This limited lifetime Warranty (this "Warranty") remains in effect for as long as the owner(s) of the property to which the Products were originally applied [the "Original Property Owner(s)"] continues to live in and to own the property. In the event that there is more than one Original Property owner, this Warranty will remain in effect as long as one of the Original Property Owners is living and owns an interest in the property. Upon change in ownership, this Warranty may be transferred to the new owner(s) ("Subsequent Transferee(s)") as a Fifty (50) Year, Limited Non-Prorated Warranty beginning from the date of original installation of Products. Upon transfer fade shall be covered as set forth in the Fade Protection Schedule.

### Exclusions

AMI does not warrant installation nor defects caused by installation. This Warranty covers only the specific manufacturing defects as specified herein. This Warranty does not cover any other damages or material failure including, but not limited to, normal weathering, oxidation, Acts of God, fire, flood, impact from foreign objects, chemical pollutants, mildew, structural defects, negligent maintenance, abuse, distortion or warping due to unusual heat sources (including but not limited to barbecue grills, fire, reflection from windows, doors or other objects). Normal weathering may cause any surface to oxidize, chalk or

accumulate surface dirt or stains due to varying exposures to sunlight, weather and atmospheric conditions. The geographic location, the quality of the atmosphere and other local factors in the area, over which AMI has no control, contribute to the severity of these conditions. This Warranty is valid only if genuine Preservation Premium Vinyl Siding or Soffit are used, but shall be void if accessory Products incompatible with the siding or soffit are installed which cause defects to occur. The warranty does not apply to siding that has been painted, varnished, or similarly coated over the manufacturer's original finish unless coating is authorized by AMI pursuant to this warranty.

### Lifetime Limited Fade Protection

AMI warrants that the Products will not excessively fade. Excessive fade is defined as a change greater than 3 Hunter Units of Delta E. This limited lifetime Fade Protection remains in effect for as long as the owner(s) of the property to which the Products were originally installed [the "Original Property Owner(s)"] continues to live in and to own the property. For an entity other than living persons, the Fade Protection period shall be for fifty (50) years from the original date of installation under this Limited Warranty prorated under the following schedule.

### AMI will cover fade on the following basis:

AMI upon notification and validation of the complaint, will, solely at its option, either repair, replace or refinish (**providing materials and labor**) Products that have faded, provided such fading is in excess of 3 Hunter units of Delta E.

### Fade Protection Schedule

<i>Number of Years from Installation Date to Claim Date</i>	<i>% of Purchase Price of Originally Installed Products Found to be Defective for which AMI will be Responsible</i>
During original purchaser's property ownership	100%
Subsequent Owners and others covered by a 50-year prorated Warranty:	
0-5 years	100%
More than 5 but less than 7	90%
More than 7 but less than 8	80%
More than 8 but less than 9	70%
More than 9 but less than 10	60%
More than 10 but less than 11	50%
More than 11 but less than 12	40%
More than 12 but less than 13	30%
More than 13 but less than 14	20%
More than 14 but less than 50	10%

Due to normal weathering, replacement Products may differ in gloss and color from Products that were originally installed. Our obligations under this Warranty will in no event exceed the purchase price of the originally installed Products determined by AMI to be defective and the cost of the labor involved in the original installation of such defective Products. Any additional costs beyond these amounts are the property owner's responsibility.

### Hail

Preservation Premium Vinyl Siding and/or Soffit is also warranted against damage from hail. In such cases, upon authorization, the replacement materials only are covered. In the case of hail damage, the homeowner should first pursue their homeowners' insurance policy for coverage. In the event that coverage is denied by insurance carrier, homeowner will be entitled to the hail protection coverage hereunder. All other costs of replacement of hail-damaged Products, including the cost of labor, shall be the sole responsibility of the Original Property Owner(s) or Subsequent Owner(s) of the property.

*Please see back panel for Property Owner Claim Procedure*



# Premium Vinyl Siding Lifetime Limited Warranty

### Transfer Certificate

This card is to be completed by the second Property Owner(s) at time of transfer and returned to:

**Preservation Collection**  
P.O. Box 2010  
Akron, Ohio 44398-9946

### Certificate of Transfer of Warranty to Second Property Owner(s)

#### Property Transferred From:

Name \_\_\_\_\_

Address \_\_\_\_\_

City \_\_\_\_\_ State \_\_\_\_\_ Zip \_\_\_\_\_

#### Property Transferred To:

Name \_\_\_\_\_

Address \_\_\_\_\_

City \_\_\_\_\_ State \_\_\_\_\_ Zip \_\_\_\_\_

Date of Original Purchase \_\_\_\_\_

Date of Transfer \_\_\_\_\_



# Premium Vinyl Siding Lifetime Limited Warranty

### Registration Certificate

This card is to be completed by both Property Owner(s) and Dealer at time of installation and returned to:

**Preservation Collection**  
P.O. Box 2010  
Akron, Ohio 44398-9946

#### Property Owner(s):

Name \_\_\_\_\_

Address \_\_\_\_\_

City \_\_\_\_\_ State \_\_\_\_\_ Zip \_\_\_\_\_

Date of Installation \_\_\_\_\_

*The Property Owner(s) named above has purchased Preservation Premium Vinyl Siding and is entitled to all protection within this Lifetime Limited Warranty.*

#### Siding was purchased from:

Name \_\_\_\_\_

Address \_\_\_\_\_

City \_\_\_\_\_ State \_\_\_\_\_ Zip \_\_\_\_\_

Original Invoice # \_\_\_\_\_